Protean eGov Technologies Limited

STANDARD OPERATING PROCEDURE (SoP)

OPGM SOP for GDS Subscribers Request initiation

Version 1.1

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REVISION HISTORY

Sr. No.	Date of Revision	Ver	Section Number	Description of Change
1	05-Sept-2024	1.0	-	Initial Version
2	12-Dec-2024	1.1	-	Penny drop functionality while bank account modification

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Subscriber Flow – Initiator Level

Please visit below mentioned Protean CRA web site for online GDS subscriber registration

https://www.npscra.proteantech.in/eNPS/NationalPensionSystem.html

Select option – REGISTRATION FOR GDS SUBSCRIER

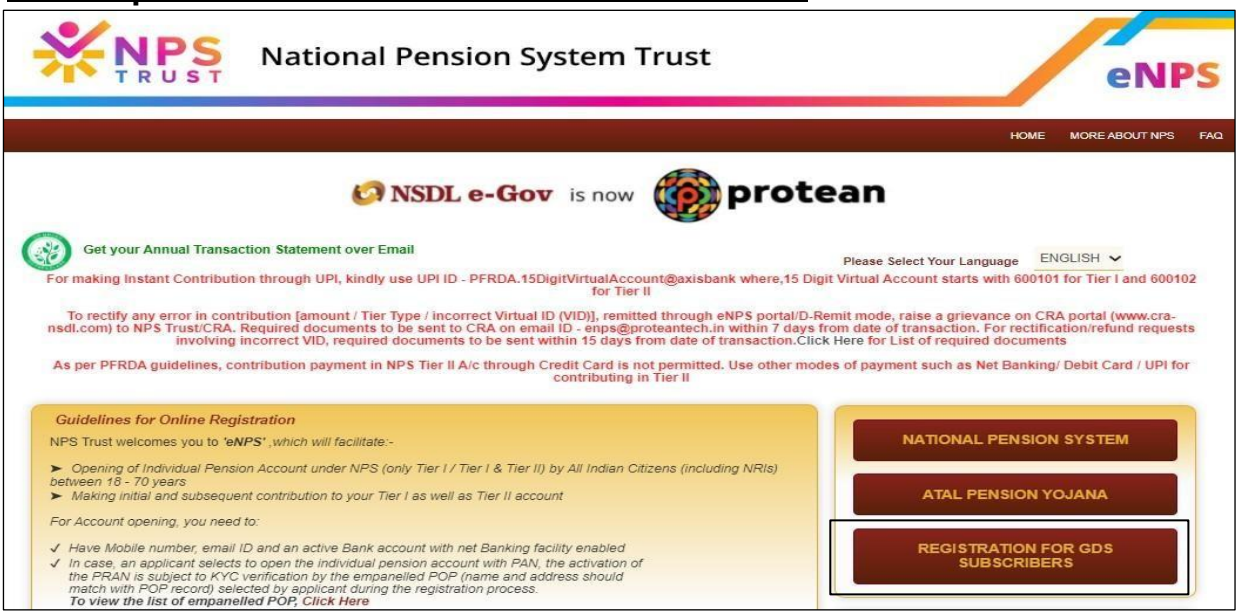


Figure 1

Nodal Office details section

- Subscriber has to select NLCC wherein he/she is mapped/associated. The name can be searched by typing the division name also in the first field if the NL-CC reg. no. is not known. Enter NLCC Reg. No. or at least 3 characters of NLCC name to search NLCC office NLCC Name *

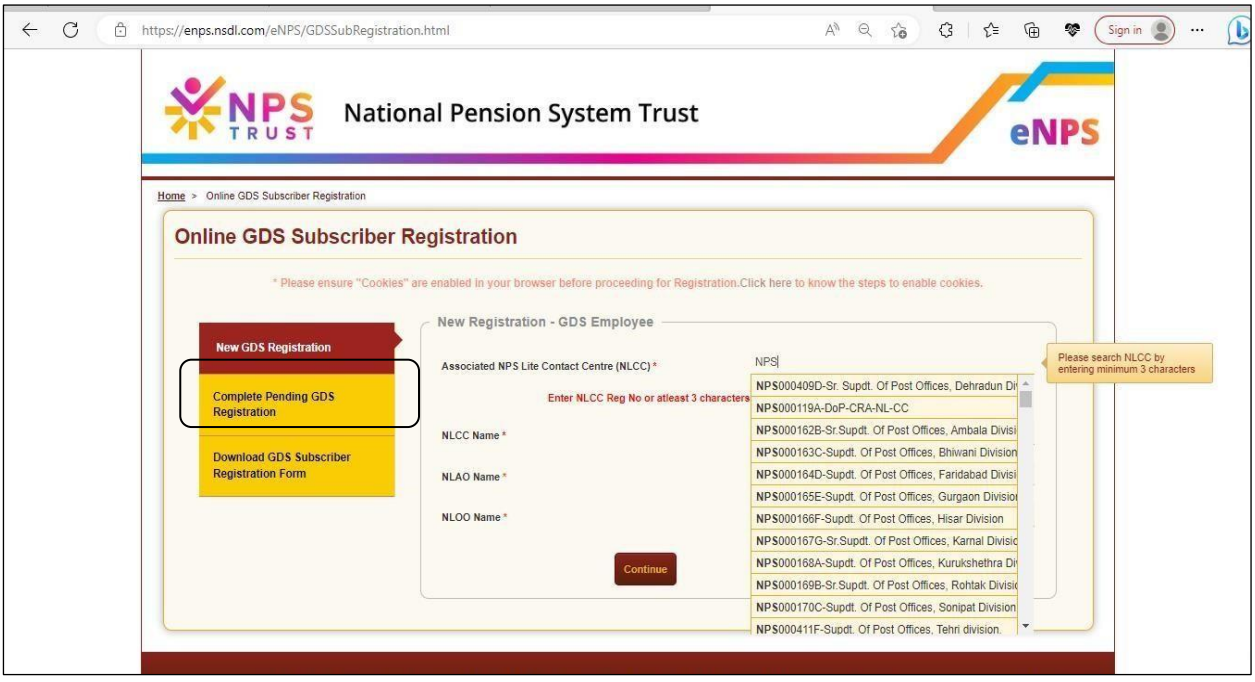


Figure 2

Once the associated NL-CC is selected in the first field, other details will get auto populated which the subscriber can verify and select continue.

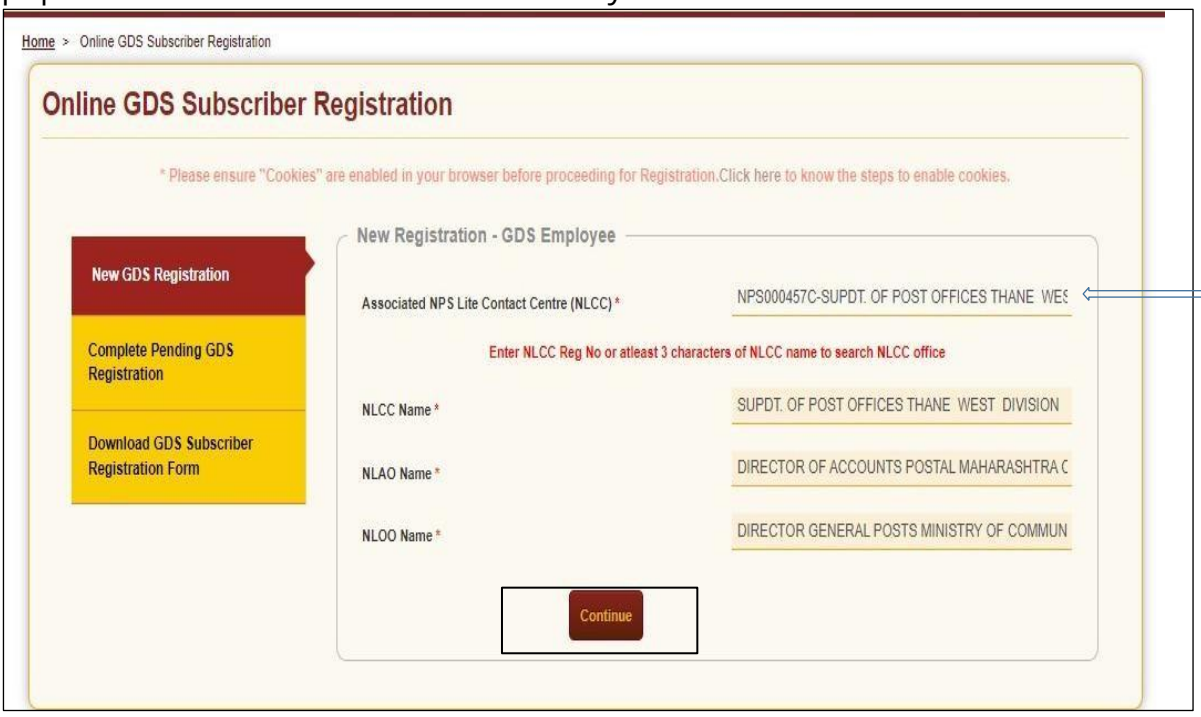


Figure 3

Personal details:

- Fill the personal details.
- Field indicated as "*" (star mark) is mandatory to fill
- Enter captcha and click on "Generate Acknowledgment No"

- SMS will be sent on the mobile number provided in the below screen for the Ack.ID generated for initiating registration.
- In case the same mobile no., PAN is already available in any other existing PRAN in the system, it will not allow to proceed.

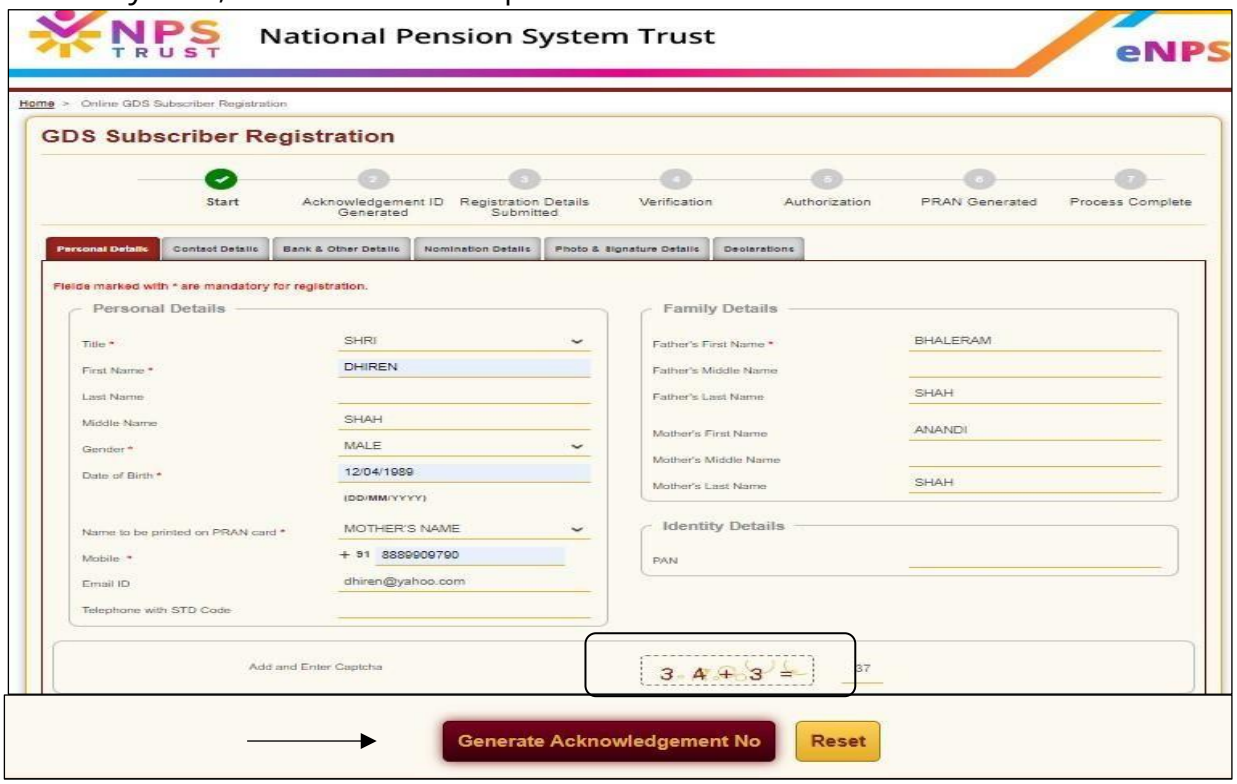


Figure 4

Note:- Subscriber should check all the forms and documents before initiation. The details mentioned in Form along with documents should match with the service records as available with office.

Confirm NLCC and NLAO mapping once again on screen.

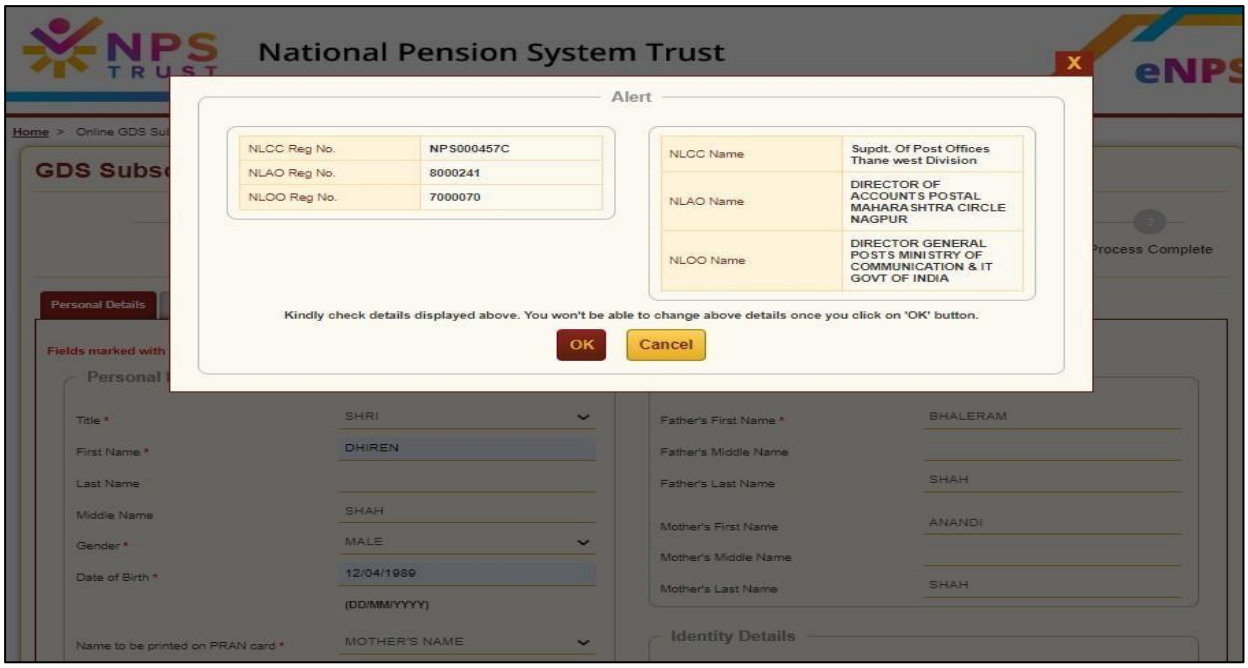


Figure 5

• Acknowledgement ID will be generated • Please save Acknowledgement ID for tracking purpose

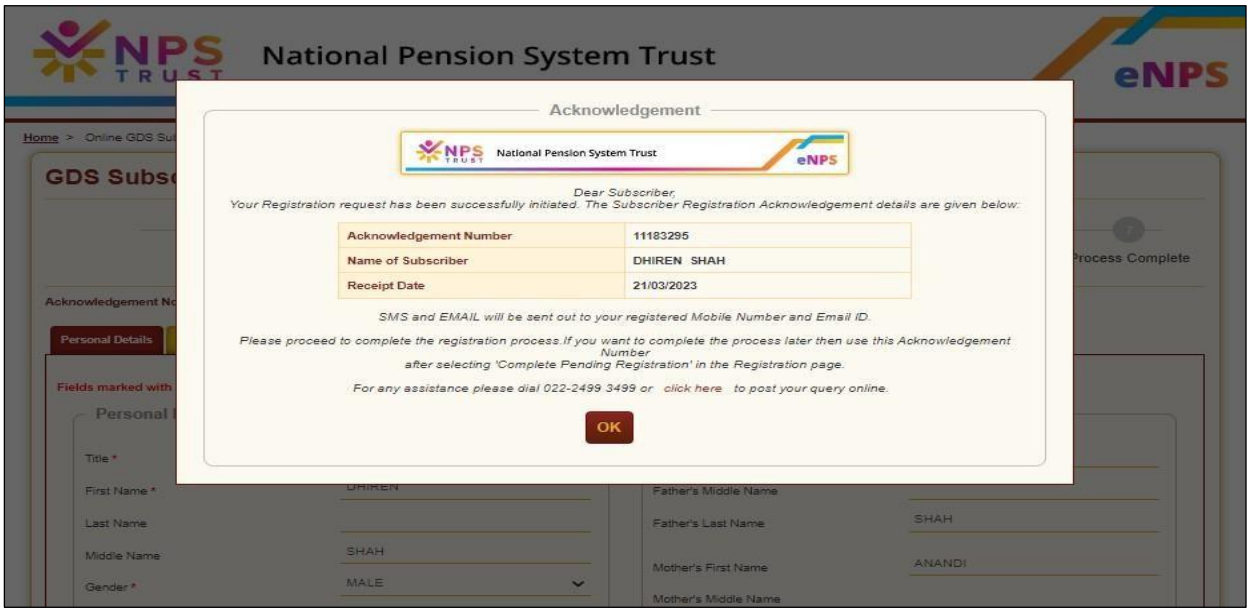


Figure 6

- Provide complete address as the PRAN card will be dispatched to the registered address once PRAN is generated.
- Click on “Save & Proceed” option before to go on next page

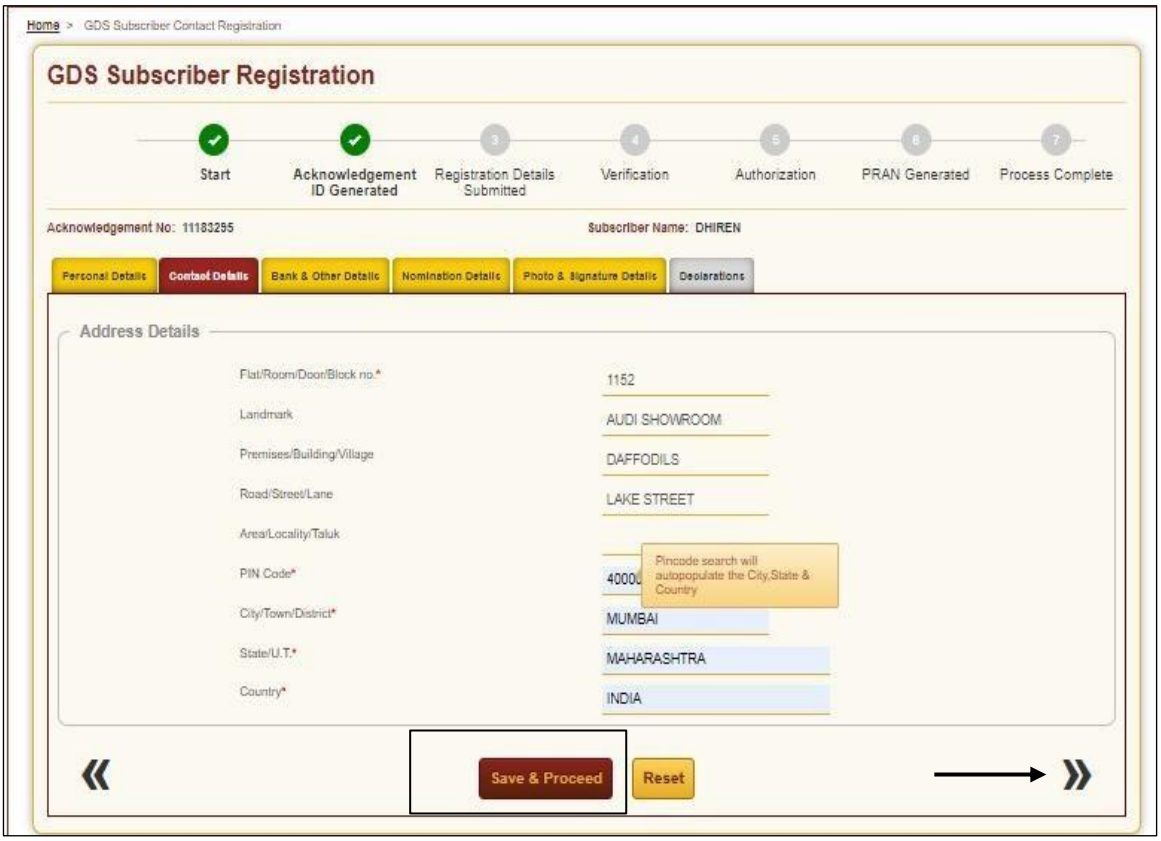


Figure 7

- Subscriber are requested to provide Bank Details though the bank details are not mandatory.
- Click on “Save & Proceed” option to proceed
- In case the same Bank account details is already available in any other existing PRAN in the system, it will not allow to proceed
- If bank details provided, Penny drop will be carried out by CRA for verifying bank account and subscriber’s name.

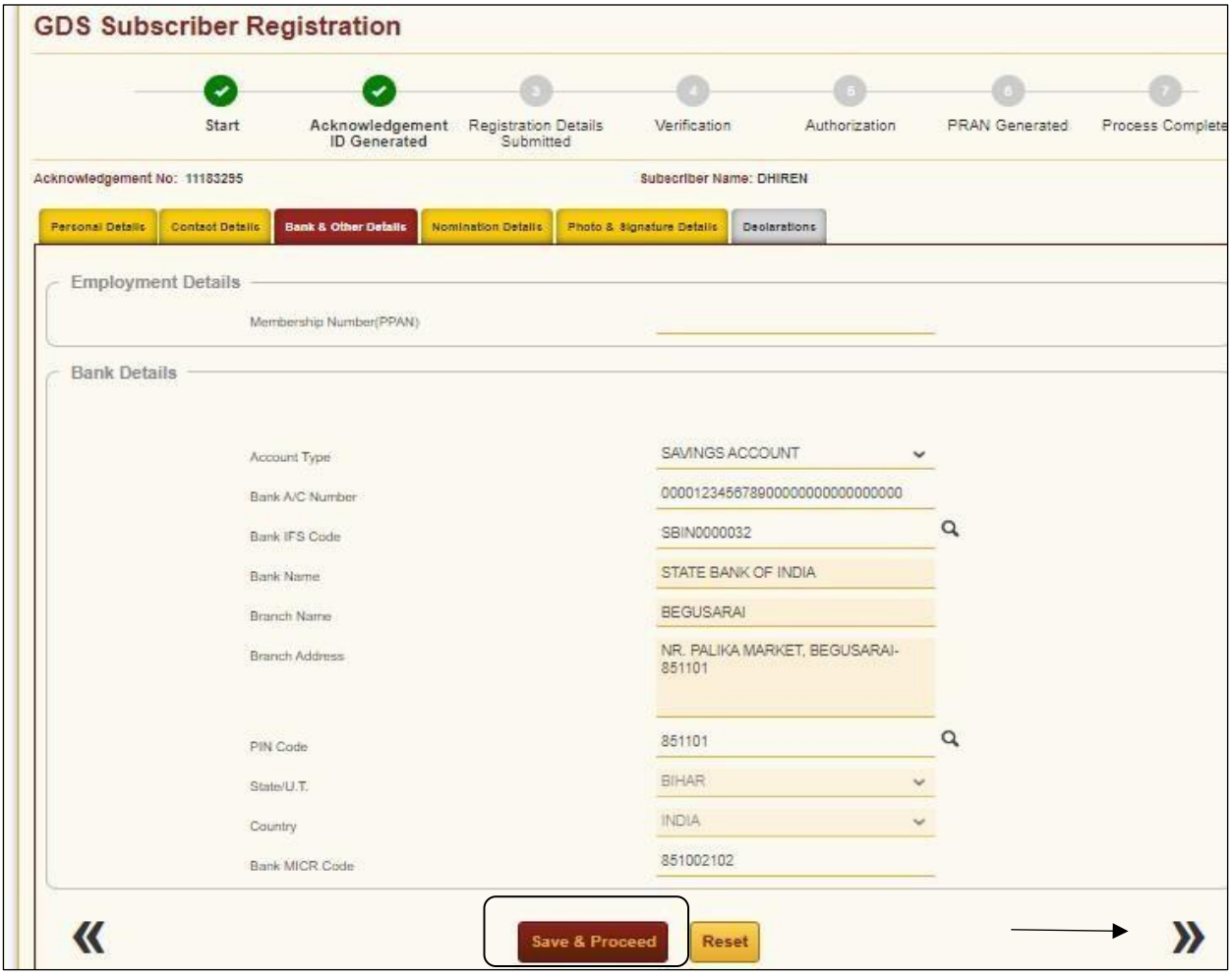


Figure 8

- Provide Nomination Details of the subscriber
- Maximum three nominees can be provided
- Field indicated as "*" (star mark) is mandatory to fill
- Click on "Save & Proceed" option to proceed

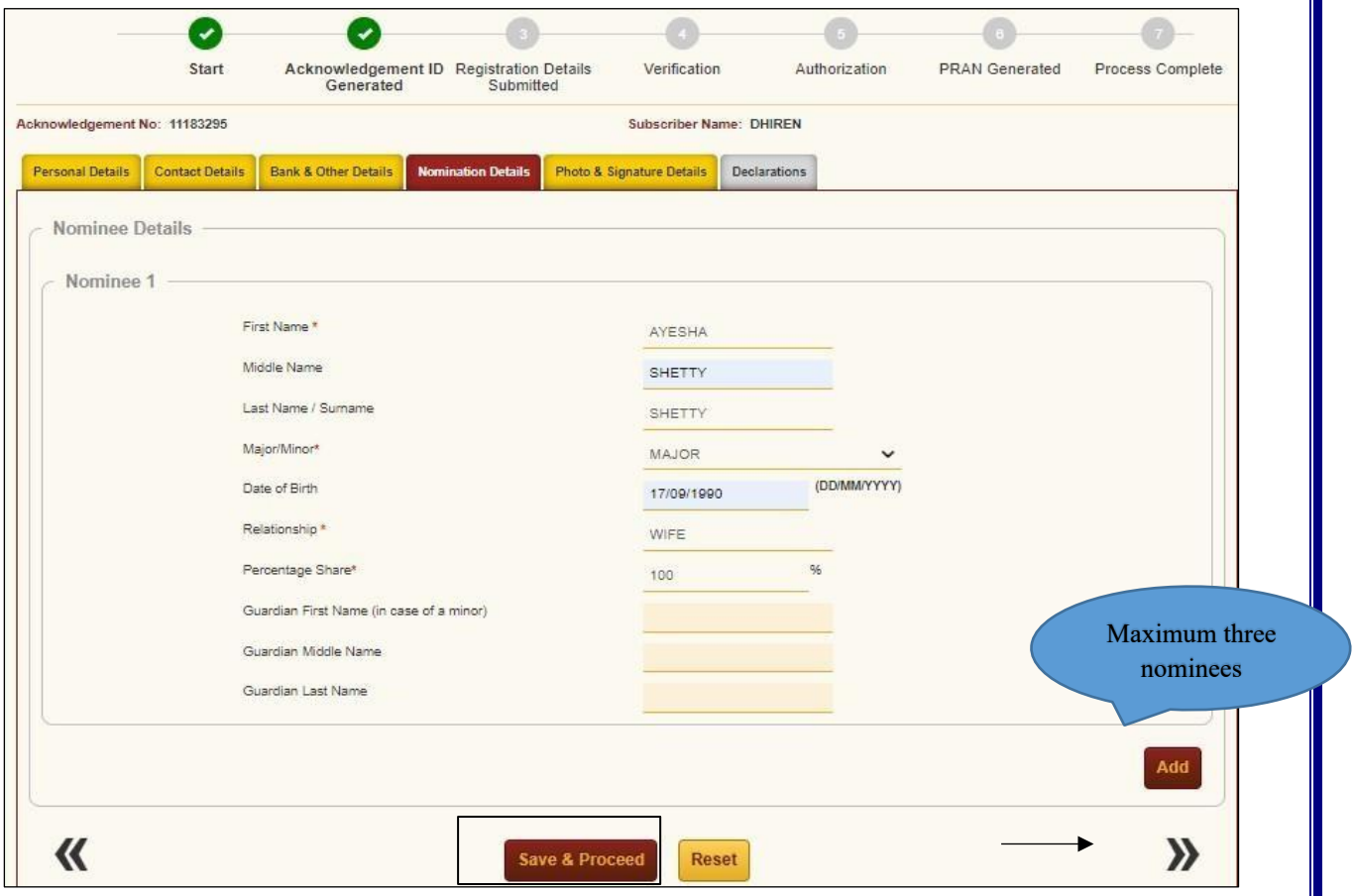


Figure 9

- Upload Photo & Signature of subscriber which is mandatory
- Please refer the instructions provided for file size and format of uploading photo & signature
- Click on save once photo & signature is uploaded successfully

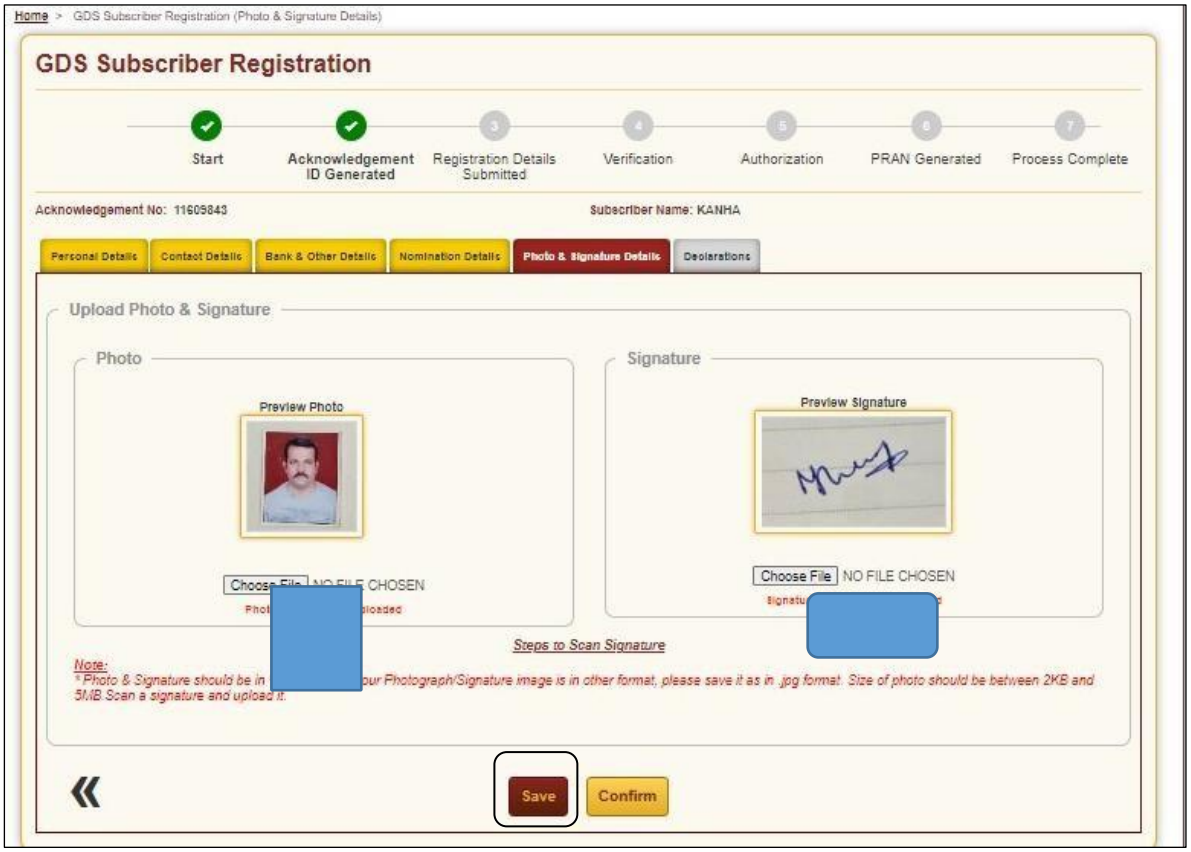


Figure 10

- System will show entire details submitted once again to verify.
- For any modification, Edit option is available so that correct details can be filled before submission of application

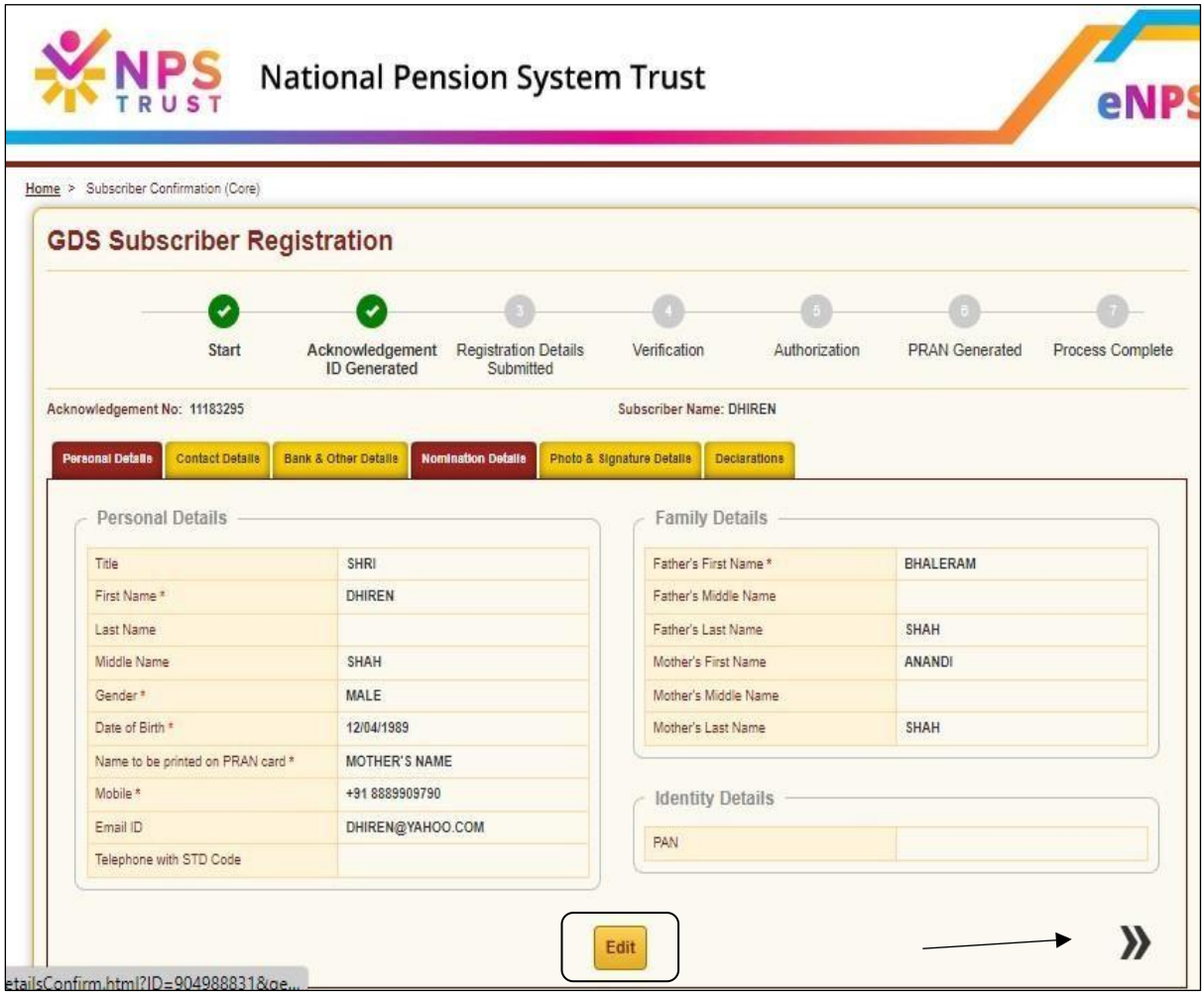


Figure 11

- Verify photo & Signature page, click on arrow available on right side for screen.

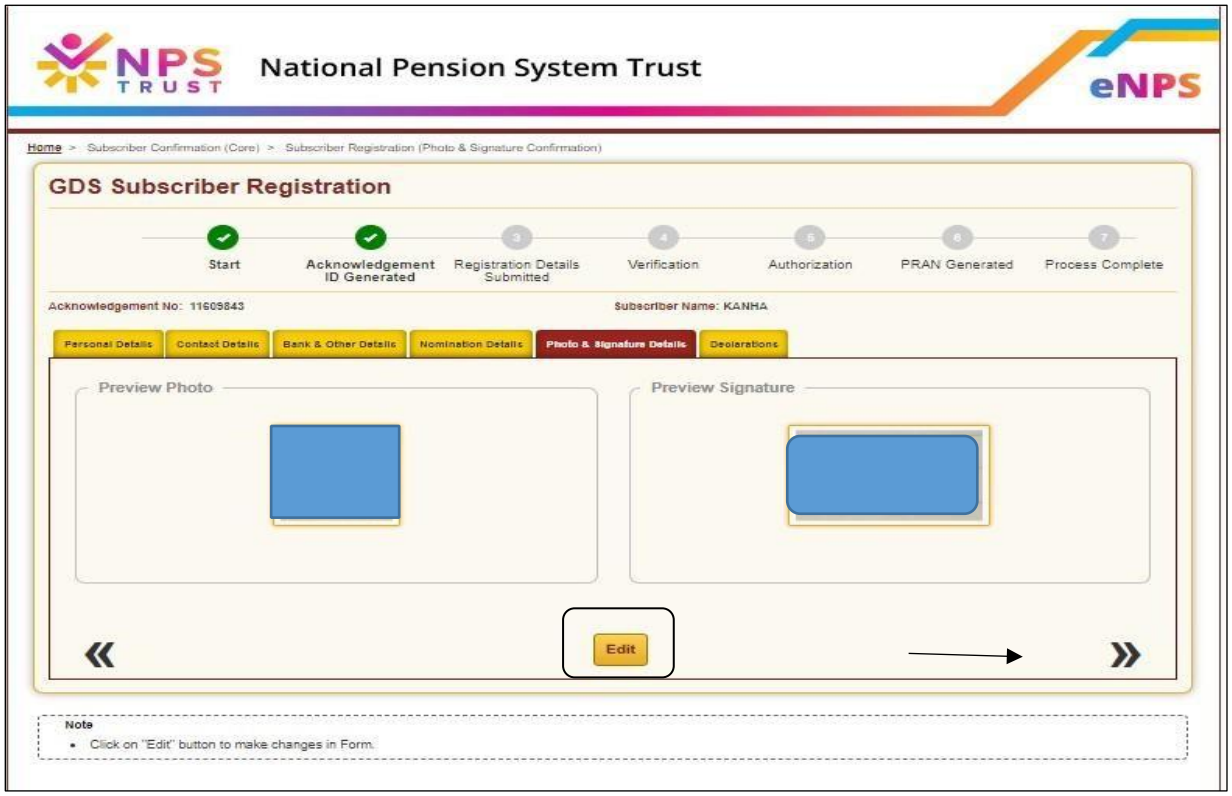


Figure 12

Declaration Part:

a) Please select “Declaration by Subscriber”

b) Click on “Confirm” for final submission

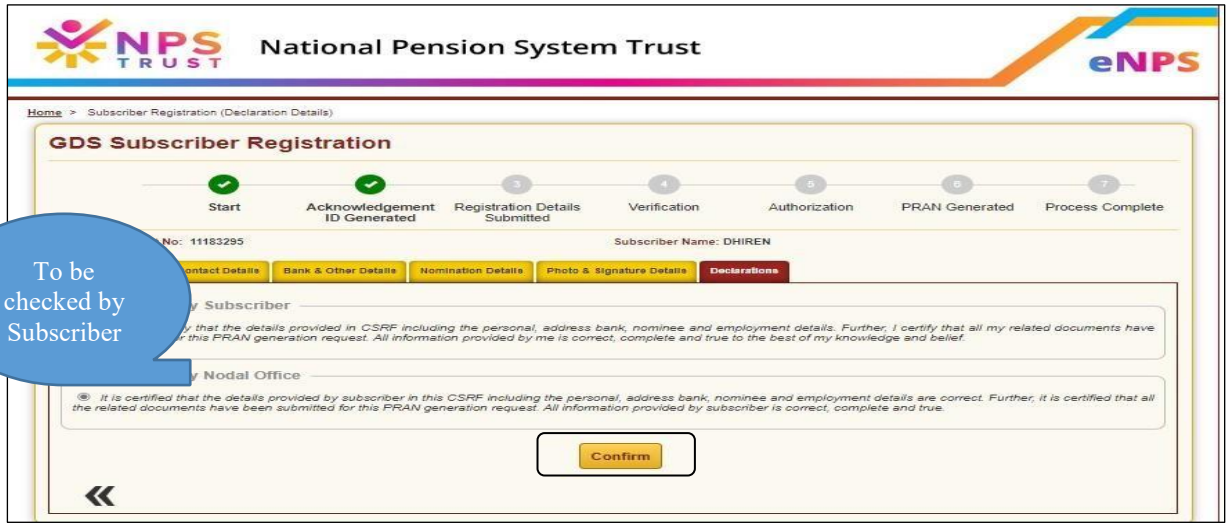


Figure 13

- System will generate Acknowledgement number
- For another registration, click on option “Register Another Employee”

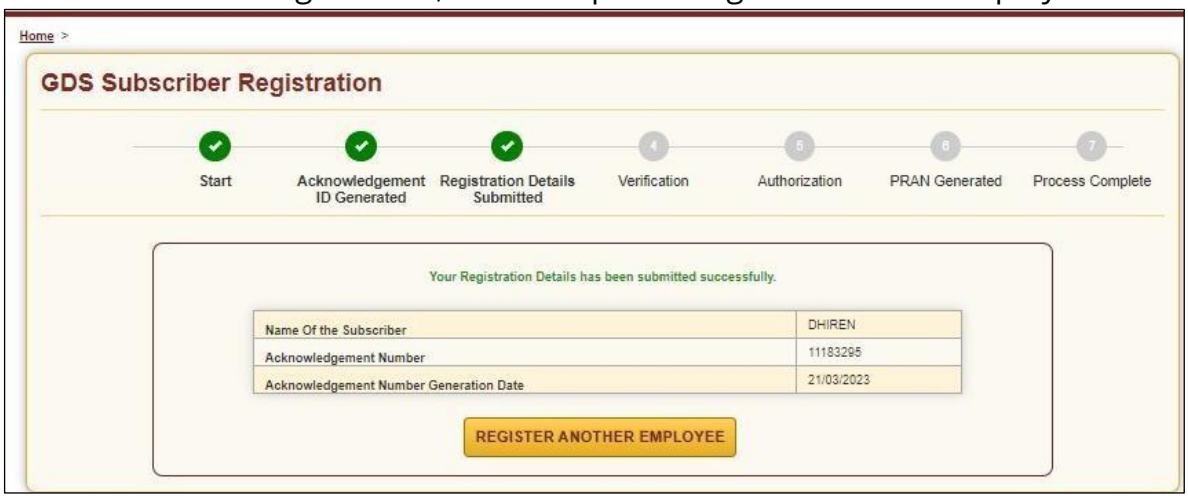


Figure 14

- Subscriber will be able to download the registration form.
- The registration form downloaded by the subscriber shall be submitted to the NL-CC for onward submission to NL-AO.

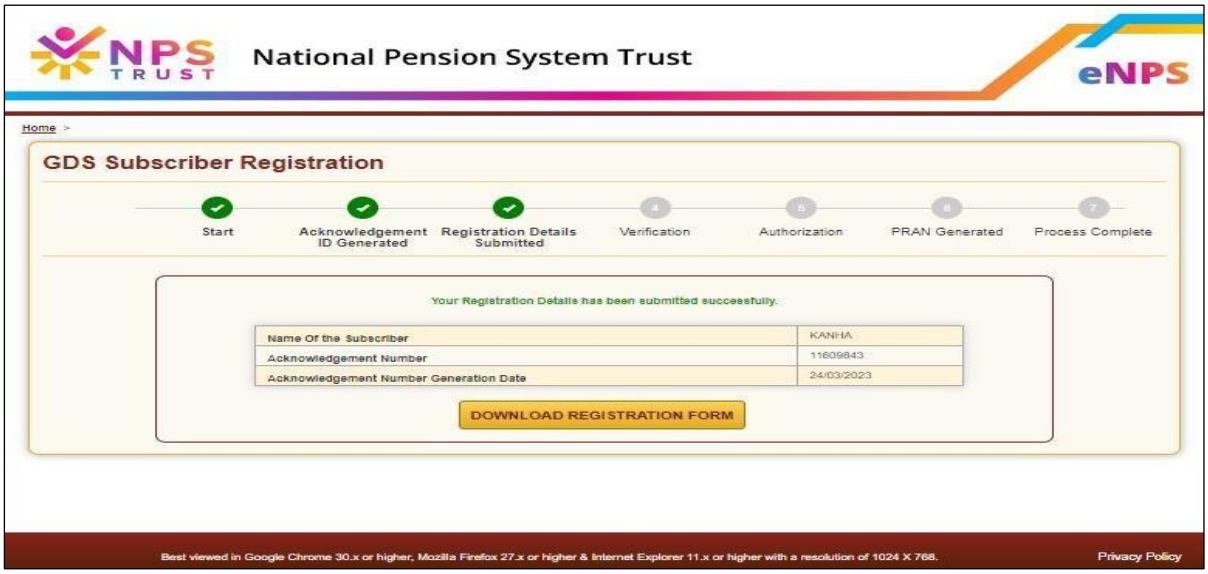


Figure 15

- **Complete Pending GDS Registration:**

For any reason, if the subscriber could not complete the registration process after generation of Acknowledgement No., the same can be completed by subscriber later. Subscriber can select the option Complete Pending GDS Registration and provide Ack. No., Ack. date and DOB of the subscriber and continue with the registration process. The Ack. No. is sent as SMS and email to subscriber on the phone no. and email ID provided

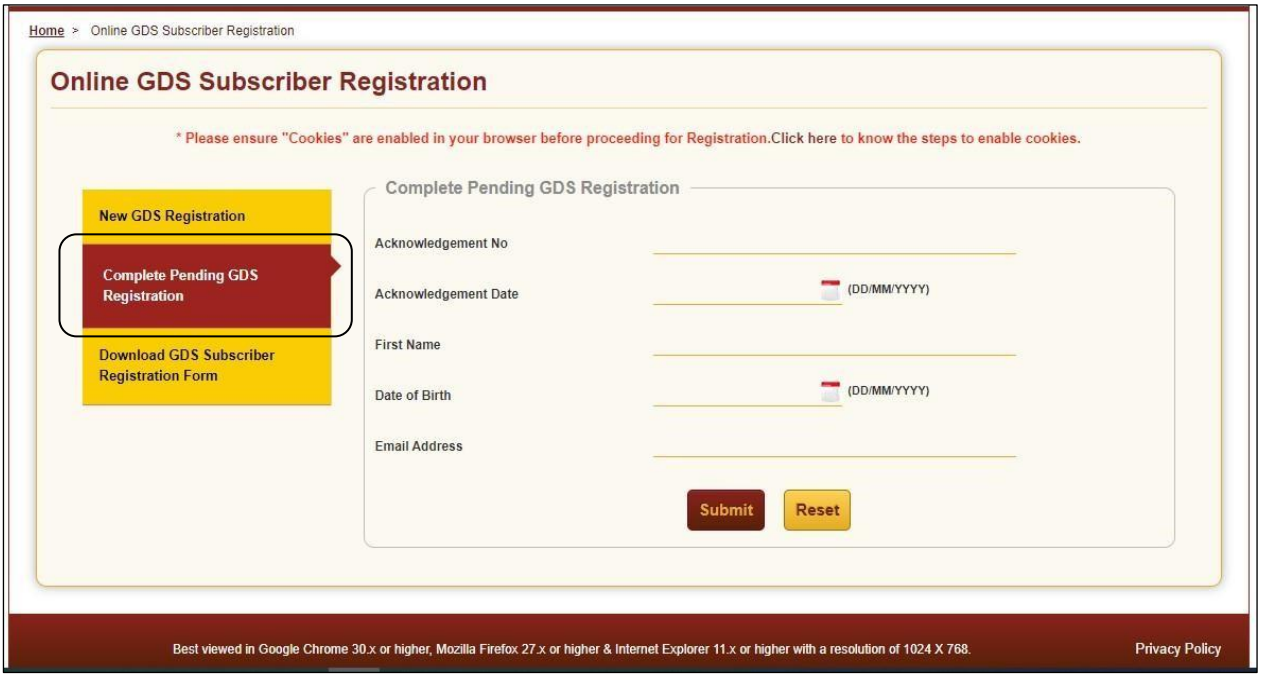


Figure 16

- **Download GDS Subscriber Registration form:**

If the subscriber wishes to download the registration form submitted online for PRAN generation, he can click on the Download GDS subscriber Registration form and provide Ack No., Ack Date and Date of Birth and click submit.

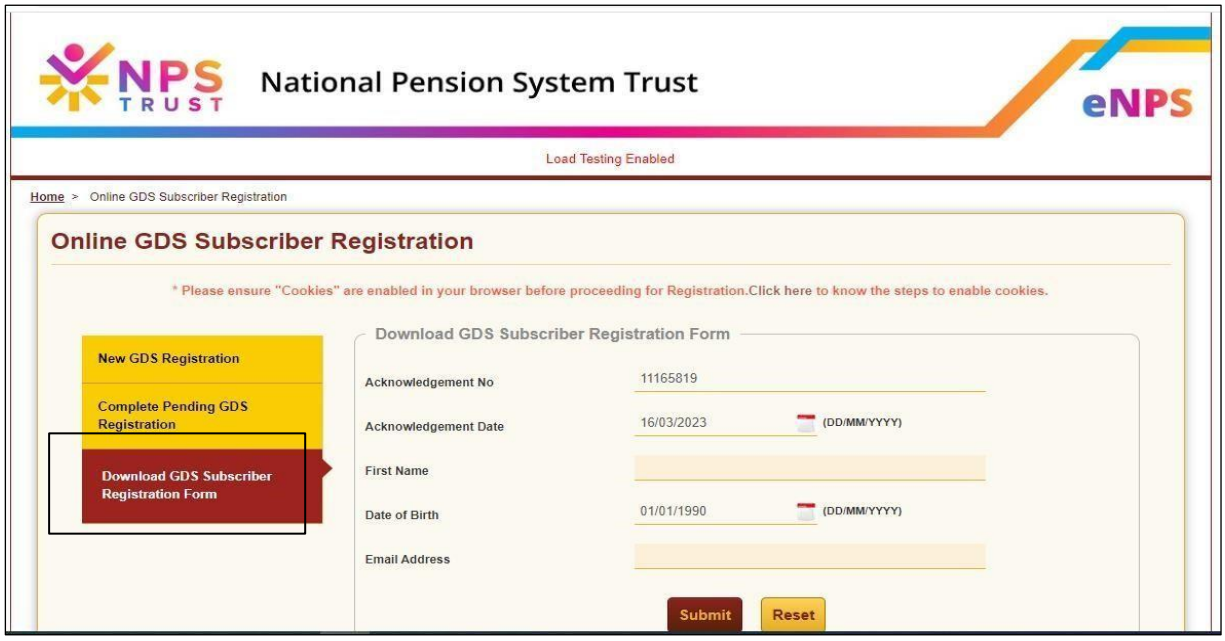


Figure 17

Below screen will appear. Click on the download registration form and the form will be downloaded.

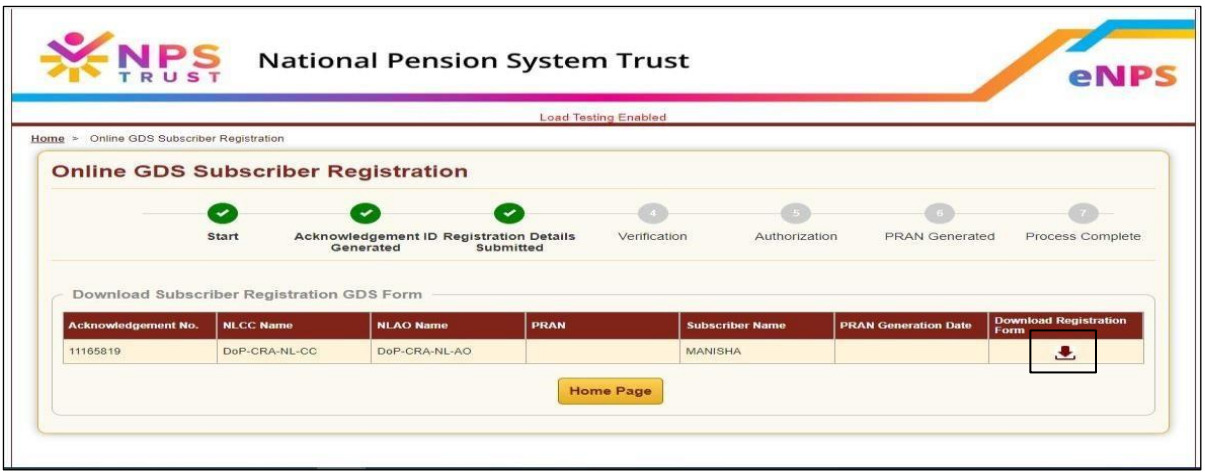
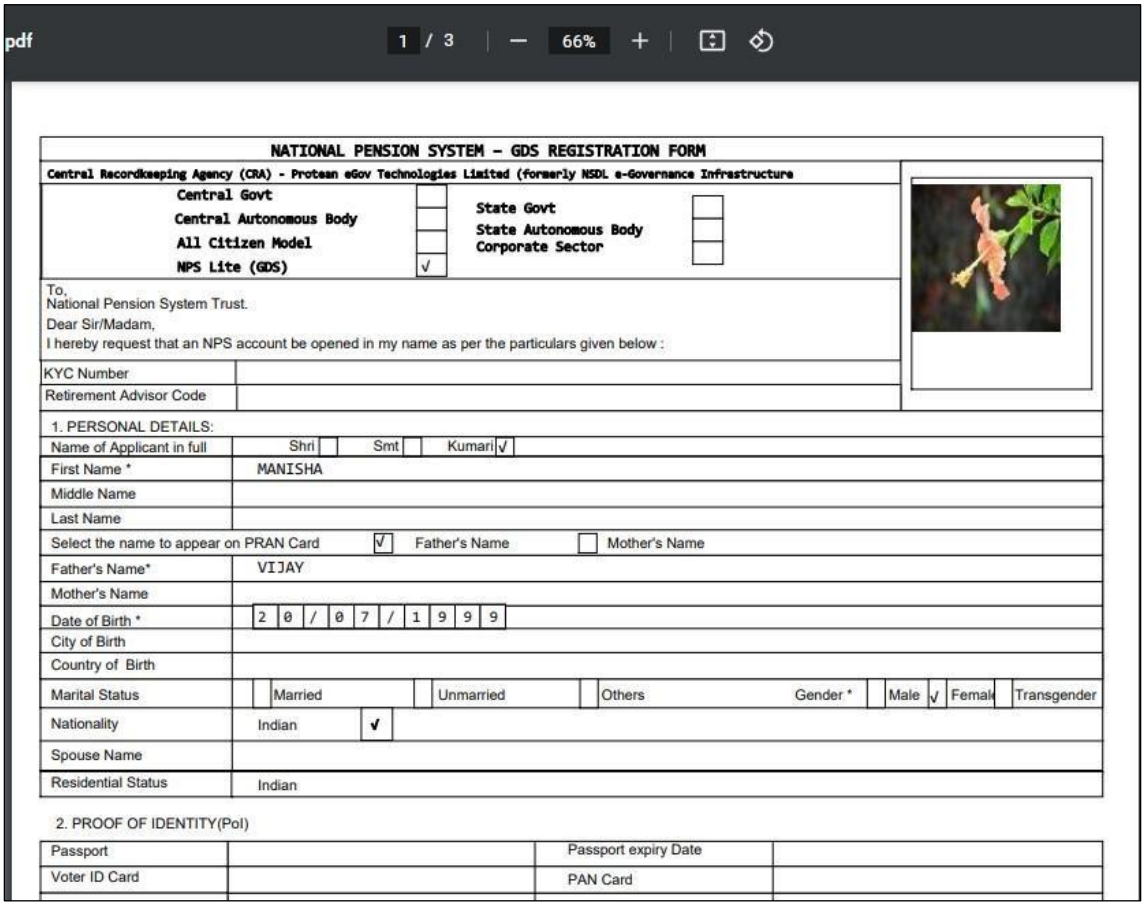


Figure 18

Sample form which will be downloaded is as given below:



NATIONAL PENSION SYSTEM – GDS REGISTRATION FORM

Central Recordkeeping Agency (CRA) - Protean eGov Technologies Limited (formerly NSDL e-Governance Infrastructure

Central Govt		State Govt	
Central Autonomous Body		State Autonomous Body	
All Citizen Model		Corporate Sector	
NPS Lite (GDS)	√		

To,
National Pension System Trust.
Dear Sir/Madam,
I hereby request that an NPS account be opened in my name as per the particulars given below :

KYC Number	
Retirement Advisor Code	

1. PERSONAL DETAILS:

Name of Applicant in full	Shri [ ] Smt [ ] Kumari [√]
First Name *	MANISHA
Middle Name	
Last Name	
Select the name to appear on PRAN Card	[√] Father's Name [ ] Mother's Name
Father's Name*	VIJAY
Mother's Name	
Date of Birth *	20/07/1999
City of Birth	
Country of Birth	
Marital Status	[ ] Married [ ] Unmarried [ ] Others Gender * [ ] Male [√] Female [ ] Transgender
Nationality	Indian [√]
Spouse Name	
Residential Status	Indian

2. PROOF OF IDENTITY(PoI)

Passport		Passport expiry Date	
Voter ID Card		PAN Card	

Figure 19

Subscriber shall take a print out of the forms and submit the same to NLCC for further submission it to the NL-AO for verification and authorization of the request.

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